

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW ANND, N30

Sent:

Thursday, November 11, 2010 20:13

To:

(b)(6)

Cc:

(b)(6)

Subject:

ELMAR SAFETY DIRECTIVE

Acting Battalion Chiefs and Captains,

Because the Fire Department cannot say with certainty that the ELMR system is 100% operational our stance is as follows. We will continue to do our mission (Life/Mission/Property and the Environment) during working incidents through Operational Risk Management (ORM) and our size-up process for the Incident Action Plan. We will not put firefighters in harm's way for a questionable radio system.

During working fires or related incidents that put our firefighters in an IDLH atmosphere, only after you have established radio contact with the incident commander are you to enter a structure and conduct a interior attack. Should you lose communications during a interior attack, or were unsuccessful in establishing radio contact, you are to immediately direct all personal to a exterior defense attack and conduct a Par check.

Do not mistake this for an excuse not to do your job, as that will not be tolerated at any level. Your safety is paramount and we must have direct radio communications as well as our EFI status to safely operate.

Thank you,

(b)(6)

Battalion Fire Chief

202-767-1906

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, November 10, 2010 12:03
To: (b)(6) NDW JBAB, N3
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30
Subject: RE: ELMR

CDR, we do not have the information consolidated into a formal document. What have is a long string of emails for a few years from when our ELMR went live. For the last several months, the process is as follows:

- 1) Firefighters complete an in-house unsafe/unhealthy work condition report and forwards to the Duty Chief for Action.
- 2) The Duty Chief calls the CNIC help desk for resolution of condition. The Chief then files Trouble call and CNIC response in a folder in the Chiefs office for record.
- 3) The Duty Chief forwards report to our Fire Department Safety officer and Regional Safety Committee for review and action.
- 4) Regional Safety Committee sends it to Regional N6(b)(6) and (b)(6) for reporting and resolution.

The above process is how all of Fire across the Region is reporting and correcting the problem with ELMR mobile, portable and base station radio's.

ues:

- 1) In building coverage is still an issue being worked by Region N6. Fire Department utilize two radio system on each response (Truck and Conventional).
- 2) Concern is that if trunk system fails we should be able to talk on Conventional, but our emergency identifier does not work in the Conventional mode, when a firefighter goes down or is in trouble. (Firefighter Safety issue)
- 3) ELMR goes into CC Scan Mode and either can not receive or transmit.

Currently the radio system for transmitting and receiving in working normal. The coverage issues still remains and continues to be a major safety concern.

Because the Fire Department can not say with certainty that the ELMR system is 100% operational our stance is as follows. We will continue to do our mission (Life/Mission/Property and the Environment) during working incidents through Operational Risk Management (ORM) and our size-up process for the Incident Action Plan we will not put firefighters in harms way for a questionable radio system.

There is probably a better ELMR summary of issues, but I will have to get (b)(6) my radio POC to weigh-in.

All of these issues have been identified to RPD, Region N6 and N3. N6 has taken action to resolve these issues. All though they have made or made attempts at repairs, I can not say with any certainty that on our next emergency all things will work.

I will continue to ensure the Fire Department Cc you on all of our ELMR issues as they occur.

(b)(6)

-----Original Message-----

From: (b)(6) NDW JBAB, N3
Sent: Wednesday, November 03, 2010 13:50
To: (b)(6) CIV NDW ANND, N30; (b)(6) ((b)(6))
Cc: (b)(6) CIV NDW WNYD, N3
Subject: RE: ELMR

Thanks Chief.

If you have a log history of these issues, I would be interested in seeing it.

V/r, (b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, November 03, 2010 8:56
To: (b)(6) NDW JBAB, N3; (b)(6) ((b)(6))
Cc: (b)(6) CIV NDW WNYD, N3
Subject: FW: ELMR

CDR, we had more ELMR coverage issues yesterday, on Anacostia. The troubles I reported to you the other day were for jolling. They seem to be fixed for the moment. (b)(6) is my ELMR POC and he is working the issue within our frame work for reporting radio trouble calls and repair. I will keep you updated as things progress.

FYI as radio troubles are discovered, the Unit Officers completes an in-house Report of unsafe or un healthful Working Condition for the Fire Department Safety Committee. (b)(6) from Pax. River Fire Department sends the problem to Region N6 for notification and action. The on duty Chief here contacts (b)(6) directly to get the repair rolling where the rubber meets the road.

r, (b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, November 02, 2010 21:42
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW PAXR, N30
Subject: ELMR

(b)(6)

Commercial was here yesterday. Not sure what they did, but we have no "in building" coverage and very limited "street" coverage in all of Anacostia and some of the Navy Yard. Currently relying on "conventional" channels for com. This needs attention ASAP.

I will not be in on Wednesday but you can call me on my cell if you need to.

r/(b)(6)

(b)(6)

Station Chief
NDW NSAW/JBAB
Fire/Emergency Services
Department
202-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61 on behalf of NDW ELMR
Sent: Friday, November 05, 2010 13:13
To: (b)(6) CIV NDW WNYD, N3AT; (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N6; (b)(6)
(b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N61
Subject: JBAB RF site move

All,

To better serve you as the customer, we will be moving your radio's to alternate RF towers. We are currently engaged in maintenance to rectify the problems noticed by the First Responder community. Upon completion of the site maintenance, we will move the radios back to the JBAB RF site. During the moves, your radios might temporarily go into CC scan before affiliating with one of the other RF sites. If you have any questions, please let the eLMR team know.

v/r

(b)(6)

NDW eLMR System Administrator

Office (540)653-3364

Cell ((b)(6)

(b)(6)

eLMR/ATFP Help Desk

88-264-4255 opt. 1

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Friday, November 05, 2010 9:20
To: (b)(6) CIV NDW ANND, N30
Subject: Incident INC000000105334 reported by you has been resolved. ELMR Radio

Dear (b)(6),

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000105334

Summary: ELMR Radio

Your reported Incident has been resolved with the following resolution:

Back-up radio programming was verified and found to be correct. The remote DDC-100's do not display the Radio ID (LID).

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, November 04, 2010 23:20
To: (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW WNYD, N3; (b)(6)
(b)(6) NDW JBAB, N3; (b)(6) CIV NDW ANND, N30; (b)(6)
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6)
NDW DLGR, N92; (b)(6) CIV NDW WYND, N30
Subject: ELMR Update NSAW/JBAB
Attachments: Radio Trouble Report.xlsx; Radio Safety Form.docx

F/F (b)(6)

FYI - Update on the ELMR Radio System at NSAW/JBAB.

As you know, this week the ELMR radios system for NSAW/JBAB has had some major problems. Last week, all mobile and portable radios were reprogrammed. Since then the radio has constantly be intermittently working. Almost every time a radio is used, it will key up and then drop out. Sometimes they will not work at all.

Commercial Communications technicians have been here every day this week trying to remedy the problem. At this point, they have not. They feel that the problem is somehow related to the code reprogram that was done last week. They will be here again on Friday and will continue to trouble shoot the problem. If they can't find the problem by the end of the day, they are planning to reprogram the old codes back in the radios to at least get the system back to where it was. I think this is the best option at this point.

Currently we have been operating the units on emergencies with two members of each crew keeping their radios on the trunk channel and two crew members switching to the "conventional" channels. This is a very ineffective means of operating but the best option we have. Please remind all personnel to submit both "radio trouble" and "safety" reports.

If you have any questions, call me on my personal cell phone.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/JBAB
Fire/Emergency Services
Department
202-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, November 03, 2010 9:03
To: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: FW: ELMR

Fire Chief last week we had ELMR issues on Bolling that (b)(6) reported. Yesterday we had coverage issues on Anacostia where units could not talk to each other.

(b)(6) has forward these issues to (b)(6) and spoke to (b)(6)

The Radio reports have also been forwarded to (b)(6) And (b)(6)

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, November 02, 2010 21:42
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW PAXR, N30
Subject: ELMR

Commercial was here yesterday. Not sure what they did, but we have no "in building" coverage and very limited "street" coverage in all of Anacostia and some of the Navy Yard. Currently relying on "conventional" channels for com. This needs attention ASAP.

I will not be in on Wednesday but you can call me on my cell if you need to.

r/(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/JBAB
Fire/Emergency Services
Department
202-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, November 02, 2010 22:50
To: (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW, N35; (b)(6) CIV NDW WYND, N30;
(b)(6) ; (b)(6) NDW DLGR, N92; (b)(6) CIV
NDW ANND, N30; (b)(6) CIV NDW PAXR, N30
Subject: FW: Radio Safety Reports
Attachments: Radio Safety Form Oct 29 1.docx; Radio Safety Form Oct 29 2.docx; Radio Safety Form
Nov 2 1.docx; Radio Safety Form Nov 2 2.docx

(b)(6)

The 29 Oct events were corrected that day. The repair/service technicians were here until 1900 hours that day and the system was ok at that time. They were here yesterday (1 Nov.) and worked on the system. Not sure what work was done but, as you know, today we have a major problem in Anacostia. I have advised up that chain and expressed the importance to repair.

The "in building" repeaters/antennas have been looked at. Now that I have assumed the regional ELMR rep. for fire. I will try to get answers to some of these questions and the future build out plan of the system. I will forward all information to all.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/JBAB
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, November 02, 2010 22:31
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW
WNYD, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WYND, N30; (b)(6)
NDW DLGR, N92
Cc: (b)(6) CIV NDW ANND, N30; (b)(6)
Subject: Radio Safety Reports

Chiefs,

Here are 4 more radio safety reports from the last week. Just a Question?? Has anyone looked at putting some in-building repeater systems in some of these known trouble buildings?? For Example Bldg 200 on WNY was just 100% remodeled and we have no radio or cell phone coverage in building, I'm sure the cost of the in-building repeater system

would have been a very minor item in that overall project. We currently have a large building beginning construction on JBAB has this option been discussed in the plans for this building? Charles County, MD. has been installing them in schools and other large "box type" stores and have been achieving 99% percent coverage.

Thanks for continuing to address this problem.

(b)(6)

NDW Fire & Emergency Services

Battalion 1 - Engine 41

202-767-5407



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: 10/29/2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Bldg 4514 JBAB

Briefly describe the condition:

Through-out this entire incident the radios continuously switched to multiple sites. E41 was on the air and never heard the call dispatched because mobile switched and portables had all switched ot Suitland site, had to be notified by cell phone of call.

Name & Date 1st Line Supervisor Notified: 10/29 (b)(6)

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



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Date: 10/29/2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Bldg 200 WNY

Briefly describe the condition:

While conducting a walk-through of the newly renovated building, there was NO Radio reception in building. There was also no cell phone reception in building. An in-building system should have been installed during the re-model.

Name & Date 1st Line Supervisor Notified: 10/29 (b)(6)

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

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Date: 11/02/2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Bldg 417 Anacostia

Briefly describe the condition:

While operating on an AFA at Building 417 ANA, there was no portable coverage in the building at all. Units could not communicate from the 3rd floor to the lobby.

Name & Date 1st Line Supervisor Notified: 11/1 (b)(6)

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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Date: 11/02/2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Bldg 370 Anacostia

Briefly describe the condition:

While operating on a Gas Leak at Building 370 ANA, there was no portable coverage in the building at all. Units had to switch over to the conventional channel to communicate, the problem with that is you lose the emergency identifier.

Name & Date 1st Line Supervisor Notified: 11/2 (b)(6)

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, November 02, 2010 22:31
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
(b)(6) CIV NDW ANND, N30; (b)(6)
Cc:
Subject: Radio Safety Reports
Attachments: Radio Safety Form Oct 29 1.docx; Radio Safety Form Oct 29 2.docx; Radio Safety Form Nov 2 1.docx; Radio Safety Form Nov 2 2.docx

Chiefs,

Here are 4 more radio safety reports from the last week. Just a Question?? Has anyone looked at putting some in-building repeater systems in some of these known trouble buildings?? For Example Bldg 200 on WNY was just 100% remodeled and we have no radio or cell phone coverage in building, I'm sure the cost of the in-building repeater system would have been a very minor item in that overall project. We currently have a large building beginning construction on JBAB has this option been discussed in the plans for this building? Charles County, MD has been installing them in schools and other large "box type" stores and have been achieving 99% percent coverage.

Thanks for continuing to address this problem.

(b)(6)

NDW Fire & Emergency Services
Battalion 1 - Engine 41
202-767-5407

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, November 02, 2010 21:42
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW ANND, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30
Subject: ELMR

(b)(6)

Commercial was here yesterday. Not sure what they did, but we have no "in building" coverage and very limited "street" coverage in all of Anacostia and some of the Navy Yard. Currently relying on "conventional" channels for com. This needs attention ASAP.

I will not be in on Wednesday but you can call me on my cell if you need to.

r/(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/JBAB
e/Emergency Services
partment
202-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Friday, October 29, 2010 20:00
To: (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) NDW DLGR, N92; (b)(6) CIV NDW WYND, N30;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30
Subject: ELMR Radios System Maintenance & Repair

(b)(6)

As we spoke this morning, there has been some problems the last few days with the radios dropping out and searching for a repeater site. The problem was primarily centralized in the Bolling/Anacostia locations. This morning we responded to a "gas leak" at the main BX and the only radios that worked were the command unit and engine 43 from NRL.

(b)(6) from commercial Communications arrived soon after and worked on the system until around 1930 hours this evening. I spoke with them about 1600 hours and they had made several adjustments to the system. Not quite sure what all they found and corrected. After performing some test, the system seems to be operating as normal as possible for now. When you get a chance could you please send me a report of what they found and corrective actions taken.

FYI- This weekend we will be testing the E.I. activation on all radios as well as checking radio ID's and the conventional feature on all. I will forward you a report of the findings.

Thank you

r/(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/JBAB
Fire/Emergency Services
Department
202-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, October 05, 2010 16:00
To: (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30
Subject: RE: Emergency Identifiers

I have no problem with changing L/b & R/B to the A & B portable. It will require a reprogram of the radios and I believe the console at communications will have to be reprogrammed as well. Give me the direction and I will get with (b)(6) and get the change in the works.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, October 05, 2010 14:12
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW
ANND, N30
Subject: FW: Emergency Identifiers

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, October 05, 2010 13:38
To: (b)(6) CIV NDW ANND, N30
Subject: RE: Emergency Identifiers

(b)(6) ,

Our SOP has unit numbers named 132A, 132B etc. Would it be too hard to change your call signs or do you not use these as your call signs? We would like to change to A, B, C, and D Region Wide.

V/R

(b)(6)

District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)

Visit the Pax River Fire Department Portal Page:

<https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx>

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Tuesday, October 05, 2010 12:29 PM
To: (b)(6) CIV NDW PAXR, N30; (b)(6) (b)(6) ; (b)(6) CIV (Firechief)
WHMO/NSF'; (b)(6) CIV NNMC'; (b)(6) NDW DLGR, N92; (b)(6) CIV NDW
INHD, N92
Cc: (b)(6) CIV NDW WYND, N30
Subject: RE: Emergency Identifiers

(b)(6) our EI is programmed similar to (b)(6)

Engine 41
Driver 41 Driver
Officer 41 Officer
Left Bucket 41LB
Right Bucket 41RB

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N30
Sent: Tuesday, October 05, 2010 8:39
To: (b)(6) (b)(6)); (b)(6) CIV (Firechief) WHMO/NSF'; (b)(6) CIV NDW
ANND, N30; (b)(6) CIV NNMC; (b)(6) NDW DLGR, N92; (b)(6) CIV NDW INHD,
N92
Cc: (b)(6) CIV NDW WYND, N30
Subject: Emergency Identifiers
Importance: High

District Chiefs,

I am sending this out this morning as we are preparing to have emergency identifiers updated in our ELMR radios today. Could I get an email concur or non-concur from each of you regarding changing identifiers to Unit# + A, B, C, D. For example Engine 131 Crew Chief radion identifier would be 131A. Please reply by 1400 today.

Thank you,

V/R

(b)(6)

District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Office: 301-757-4680
Cell: (b)(6)

Visit the Pax River Fire Department Portal Page:

<https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIV%20/default.aspx>

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Friday, September 24, 2010 7:54
To: (b)(6) CIV NDW ANND, N30
Subject: INC000000130881

Good Morning,

(b)(6) I have created a ticket for your request for the ELMR radio in engine # 41. (b)(6) have been contacted to response to your issue. If you have any questions please contact the CNIC Support Center. When he is finish repairing the radio please send an email to ATFPSupport@ctirms.com

Email Attachment :

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Friday, September 24, 2010 7:52
To: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Cc: (b)(6) CIV NDW WNYD, N3
Subject: FW: 2 Radio Safety Forms
Attachments: Radio Safety Report Sept 21.docx; Radio Safety Report Sept 23.docx

Fire Chief/Deputy attached are ELMR radio problems identified by (b)(6). Per the new procedure I have called the radio trouble into the CNIC Helpdesk and they advised they would contact (b)(6) and (b)(6) for repair. These radio troubles have been added into our tracking system.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, September 23, 2010 15:00
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30
Cc: (b)(6)
Subject: 2 Radio Safety Forms

niefs,

Attached are 2 radio Safety Forms dated 9/21 & 9/23.

I spoke with (b)(6) this afternoon (9/23) and he will be at Station 1 tomorrow to look at issue.

Thanks

(b)(6)

NDW Fire & Emergency Services
Central Division - Battalion 1 - Engine 41
202-767-5407



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: September 21, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Engine 41, JBAB

Briefly describe the condition:

- 1 – Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode
Will not transmit or receive and emergency button will not work.

Name & Date 1st Line Supervisor Notified: 9/23/2010 (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 (b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

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Date: September 23, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Engine 41, JBAB

Briefly describe the condition:

- 1 - Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode
Will not transmit or receive and emergency button will not work.
- 2 - Communications advised that mobile radio had an open mic on main radio
channel, however radio was in the off position.

Name & Date 1st Line Supervisor Notified: 9/23/2010 (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 (b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Friday, September 24, 2010 7:30
To: (b)(6) CIV NDW ANND, N30
Subject: Incident INC000000130881 receipt confirmation.

Dear (b)(6),

We are pleased to inform you that your reported Incident has been added to the Service Desk. Your assigned Reference Number is INC000000130881. This number should be retained for reference purposes.

Reference No.: INC000000130881

Summary: Radio equipment like a radio, charger, battery, or other related devices needs repair.

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, September 23, 2010 15:00
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30
Cc: (b)(6)
Subject: 2 Radio Safety Forms
Attachments: Radio Safety Report Sept 21.docx; Radio Safety Report Sept 23.docx

Chiefs,

Attached are 2 radio Safety Forms dated 9/21 & 9/23.

I spoke with (b)(6) this afternoon (9/23) and he will be at Station 1 tomorrow to look at issue.

Thanks

(b)(6)

NDW Fire & Emergency Services
Central Division - Battalion 1 - Engine 41
2-767-5407



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

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Date: September 21, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Engine 41, JBAB

Briefly describe the condition:

**1 – Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode
Will not transmit or receive and emergency button will not work.**

Name & Date 1st Line Supervisor Notified: 9/23/2010 (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 (b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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Date: September 23, 2010

Name: (b)(6)

Contact number: 202-767-5407

**Location of hazard or condition:
Engine 41, JBAB**

Briefly describe the condition:

- 1 – Engine 41 Mobile Radio gets locked up in the Self Test / Startup Mode
Will not transmit or receive and emergency button will not work.**
- 2 - Communications advised that mobile radio had an open mic on main radio
channel, however radio was in the off position.**

Name & Date 1st Line Supervisor Notified: 9/23/2010 (b)(6)

Date Sent to Safety Comm. Chair: 9/23/2010 (b)(6)

Name & Date Safety Comm. member receiving the report:

Action Taken:

**Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.**

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N6
Sent: Thursday, September 16, 2010 13:07
To: (b)(6) CIV NDW ANND, N30
Subject: DC Fire Interop - Update

(b)(6),

Thank you for opening the Ticket for the DC Fire Interop Radios. We have learned that we need to install an option board in each radios. We believe, but are verifying, that we have the parts. Once we verify we have the parts, I should be able to get a Tech out to install, configure, and hopefully get this on-line. I wont have answers on all of this until later next week. More then.

v/r,
(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N6
Sent: Thursday, September 09, 2010 16:08
To: (b)(6) CIV NDW ANND, N30
Subject: DC Fire

(b)(6)

Thanks for opening the ticket for DC Fire. I am trying to schedule a Tech to go out next week. The DC Fire Radio guy is out this week. I need to see when he will be available then I can schedule.

v/r,
(b)(6).

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Thursday, September 09, 2010 10:49
To: (b)(6) CIV NDW ANND, N30
Subject: Incident INC000000127217 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been added to the Service Desk. Your assigned Reference Number is INC000000127217. This number should be retained for reference purposes.

Reference No.: INC000000127217

Summary: ELMR Radio Issue

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N6
Sent: Thursday, September 09, 2010 10:21
To: (b)(6) CIV NDW ANND, N30
Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6),

Can you open a Trouble Ticket with the ELMR Helpdesk (ELMR/ATFP Help Desk, 1-888-264-4255 Opt. 1) for the DC Fire Desktop radios. The problem is they Receive but don't transmit. This will allow me to get someone out to work on the problem. Thanks.

v/r,
(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, September 08, 2010 8:01 PM
To: (b)(6) CIV NDW DLGR, N6
Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6), thanks for the quick response I know you have always tried to help and have done a great job! But I think my new boss will push this issue at the Region Level to try to get funded as it is a safety and operational issue. I will keep you updated, maybe the new boss will provide positive support for this project. Have a good night.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N6
Sent: Wednesday, September 08, 2010 19:52
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

We started making progress for awhile. As you may recall this was an unfunded project and we were doing this as best we could. The Original Radio Chassis we tried to reuse were not compatible with the new radios. We were able to find two new Chassis and installed them. Currently DCF can hear our transmissions, but they can not talk back. I have some sustainment funding available and should be able to get someone back on the project within a couple of weeks. I'll let you know what things look like by the 17th.

v/r,
(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, September 08, 2010 7:05 PM
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92

Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6) can you provide an update on progress or problems with our interoperability issue with D.C. Fire/EMS. As you may or may not know (b)(6) retired, and I need to provide an update to the Interim Regional Fire Chief and Deputy who I have copied on this email. This is a very critical issue that we get resolved.

The last I remember you were working with their Radio Technicians to install our radios in their system.

Issues:

- 1) Establish direct radio communications between NDW Communications and D.C. Unified Communications. We need to ensure a redundant system, currently there is only a phone line.
- 2) Establish a hot patch to allow D.C. Fire to switch to their TAC channel and access our ELMR system. This is critical in the event we are operating at a working incident on the Installation and we call for mutual aid, my Incident Commander needs to have the ability to direct their crews and is a Safety Issue.

r, (b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N6
Sent: Wednesday, September 08, 2010 19:52
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6),

We started making progress for awhile. As you may recall this was an unfunded project and we were doing this as best we could. The Original Radio Chassis we tried to reuse were not compatible with the new radios. We were able to find two new Chassis and installed them. Currently DCF can hear our transmissions, but they can not talk back. I have some sustainment funding available and should be able to get someone back on the project within a couple of weeks. I'll let you know what things look like by the 17th.

v/r,
(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, September 08, 2010 7:05 PM
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)/(b)(6) can you provide an update on progress or problems with our interoperability issue with D.C. Fire/EMS. As you may or may not know (b)(6) retired, and I need to provide an update to the Interim Regional Fire Chief and Deputy who I have copied on this email. This is a very critical issue that we get resolved.

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- 2) Establish a hot patch to allow D.C. Fire to switch to their TAC channel and access our ELMR system. This is critical in the event we are operating at a working incident on the Installation and we call for mutual aid, my Incident Commander needs to have the ability to direct their crews and is a Safety Issue.

r,(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, September 08, 2010 19:05
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92
Subject: RE: Interoperability D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)/(b)(6) can you provide an update on progress or problems with our interoperability issue with D.C. Fire/EMS. As you may or may not know (b)(6) retired, and I need to provide an update to the Interim Regional Fire Chief and Deputy who I have copied on this email. This is a very critical issue that we get resolved.

The last I remember you were working with their Radio Technicians to install our radios in their system.

Issues:

- 1) Establish direct radio communications between NDW Communications and D.C. Unified Communications. We need to ensure a redundant system, currently there is only a phone line.
- 2) Establish a hot patch to allow D.C. Fire to switch to their TAC channel and access our ELMR system. This is critical in the event we are operating at a working incident on the Installation and we call for mutual aid, my Incident Commander needs to have the ability to direct their crews and is a Safety Issue.

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Tuesday, August 24, 2010 9:39
To: (b)(6) CIV NDW ANND, N30
Subject: Incident INC000000103482 reported by you has been resolved. ELMR Radio Malfunction

Dear (b)(6),

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000103482
Summary: ELMR Radio Malfunction

Your reported Incident has been resolved with the following resolution:
Corrected when Transmit Antennae replaced at Repeater Site

Please do not hesitate to contact the Service Desk should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

Service Desk

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Tuesday, August 24, 2010 9:33
To: (b)(6) CIV NDW ANND, N30
Subject: Incident INC000000102397 reported by you has been resolved. General Questions regarding ELMR support

Dear (b)(6),

We are pleased to inform you that your reported Incident has been resolved.

Reference No.: INC000000102397

Summary: General Questions regarding ELMR support

Your reported Incident has been resolved with the following resolution:
Corrected by replacing Transmit Antennae at Repeater Site

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

JIC Support Center Staff

Please take a moment to tell us how we are doing at http://ice.disa.mil/index.cfm?fa=site&site_id=678

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, August 22, 2010 21:30
To: Watts, William M CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) NDW DLGR, N92;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30;
(b)(6) CIV NDW ANND, N30
Subject: RE: Radio System

(b)(6)

The following are the three most critical issues that we have experienced with the ELMR Radio system since it was placed in service. The ELMR radios were installed and placed in service at NSAW a long time prior to any of the other installations. We have had many problems, some minor and some very serious, in fact they create a major safety issue when operating at emergencies. NSA North Potomac just recently came on line and seems to be ok, however at North Potomac they only talk to security desk once in a while for any emergencies on the installation that would require Mutual aid they utilize the Montgomery County, Md. radios and of course the same for mutual aid responses. Currently the system gets no real test at North Potomac.

Problems at NSAW:

1. ("IN BUILDING COVERAGE") "In Building coverage" is only about 25% at best on the Wash. Navy Yard and Naval Research Lab and about 75% on Bolling AFB. This is most serious. On all Responses, we have made it routine to have some of the crew members put the radios on the "Conventional" mode in order to communicate. This take away direct contact with dispatch and the emergency identifier activation feature. I have gone on record that at any emergency that poses an IDLH environment, the operation will go to defensive mode if command cannot communicate with the units operating.

(Fix - Possibly additional RX/TX sites on the installations.)

2. (HARDWARE/SOFTWARE FAILURE) The mobile radios are frequently experiencing a "net failure" problem. This problem is getting worse as the system ages. The portable radios have batteries that only last for a short period of operating use. This is typical with new and reconditioned batteries as well.

(FIX - Service contract and system repairs/upgrades.)

3. (Service/Parts/Installations) The region has no plan for replacement equipment, batteries, etc.... There is no repair or preventive maintenance program. I have portable radios that have been sent in for repair since march 2008 Mobile radios just simply get replaced with spares. The system at NSAW was originally patched together using the existing Air force radio sites and they were in need of replacement when the system went in service. They have made a few upgrades which has improved the service on Bolling AFB, but gave some minor improvements for the service on the Navy yard or NRL.

(FIX - The Region needs to provide funding.)

I would like to mention that I have had great support from (b)(6), NDW ELMR System Administrator. He always responds to my and normally within minutes of calling or emailing him, to include weekends, holidays or after hours. He shares our concerns for effective and safe radio operations for the fire department. I am not sure the concern for a properly working public safety radios system goes up the regional chain beyond (b)(6)

If you should need any further information or problem documentation, please let me know.

r.(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N30

Sent: Tuesday, August 17, 2010 10:54

To: (b)(6) CIV NDW PAXR, N30; (b)(6)

CIV NDW ANND, N30; (b)(6)

CIV NDW

DLGR, N30; (b)(6) CIV NDW; (b)(6)

Cc: (b)(6) CIV NDW WYND, N30; (b)(6)

NDW DLGR, N92; (b)(6)

Subject: Radio System

Per our conversation yesterday at the Chief's meeting could each of you who handle the radio problems for your installations please send me your three(3) most critical problems you are having with the radio system (I know this may not identify all problems but we have to start somewhere). These problems could be batteries going dead too quickly, system going down at any time, too much turn around time in getting portables fixed, no timely response to problems, anything you all think is critical. ALSO please send along what you think we can do to fix these problems (if anything). Like I said yesterday, I don't think there is a perfect system out there but we need to identify most of our problems and try and get people who don't depend on these radios for their life to understand why we want the system to work 100% of the time.

(b)(6) if there is someone different at Carderock could you please forward this to them.

Please have these back to me by close of business 8/24 so we can get the paper together for (b)(6)

Thanks in advance for your help.

(b)(6)

Battalion Chief - Training
NDW Patuxent River FD
Patuxent River, Md. 20650
301-342-3843

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Monday, August 02, 2010 14:13
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV Battalion Chief, N30; (b)(6) CIV NDW WNYD, N30;
(b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD, N3;
(b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW ANND, N30
Subject: FW: Radio Safety Report 7/29/2010
Attachments: Radio Safety Form.docx

All - The portable radio ID problem in the attached safety report has been corrected today. (b)(6) (ELMR) was able to correct a program issue at communications. The radios in the field assigned to Fire are programmed correctly. After the problem was corrected, the radios were tested and display correctly on the console at communications and on the radios in the field.

I am working with (b)(6) to correct the radio ID on the mobile of Engine 42. This will be completed as soon as possible.

If anyone should have any questions or need further information, please contact me.

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, August 01, 2010 9:28
To: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WYND, N30
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV Battalion Chief, N30; (b)(6) CIV NDW WNYD, N30
Subject: FW: Radio Safety Report 7/29/2010

(b)(6) has contacted the CNIC help desk to correct this deficiency. The report is forward to (b)(6) for the Safety Committee. I will advise when the Radio Tech, has made the repair to correct the deficiency.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, July 29, 2010 11:54
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30; (b)(6) CIV Battalion Chief, N30
Cc: (b)(6)

Subject: Radio Safety Report 7/29/2010

Please see attached Radio Safety Report for the L/B Portable on E41, and the Mobile on E42.

Thanks

(b)(6)

NDW Fire & Emergency Services
Central Division - Battalion 1 - Engine 41
202-767-5407



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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Date: July 29, 2010
Name: (b)(6)
Contact number: 202-767-5407
Location of hazard or condition: Engine 41, Engine 42
Briefly describe the condition: 1 – Left Bucket Portable on E41 has an identifier issue, it displays on E41 and other apparatus mobile radios as E41L/B, but displays in communications as Inspector 7. This creates an issue if emergency button is activated, and communications and incident commander will not know who is in trouble. 2 – Engine 42 mobile radio still displays as E44 Mobile. This creates same problem as identified above.
Name & Date 1st Line Supervisor Notified:
Date Sent to Safety Comm. Chair:
Name & Date Safety Comm. member receiving the report:
Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61
Sent: Monday, August 02, 2010 8:58
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW DLGR, N6
Subject: Verification of Radio ID's

Chiefs,

Please run a full spectrum Emergency ID test with Dispatch starting no sooner then 0930 this morning. I want to verify the ID's from each Portable/Mobile are in synch with what the Dispatch consoles are reading. Also, I realize that Engine 42 needs to be reprogrammed, I should be able to do this over the air. However, we need to schedule this for when we can be sure that the reserve engine's mobile radio is turned off. If you have any questions please let me know.

(b)(6)

v/r

(b)(6)

NDW eLMR System Administrator

Office (540)653-3364

Cell (b)(6)

(b)(6)

LMR/ATFP Help Desk

1-888-264-4255 opt. 1



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

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Date: July 29, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Engine 41, Engine 42

Briefly describe the condition:

1 – Left Bucket Portable on E41 has an identifier issue, it displays on E41 and other apparatus mobile radios as E41L/B, but displays in communications as Inspector 7. This creates an issue if emergency button is activated, and communications and incident commander will not know who is in trouble.

2 – Engine 42 mobile radio still displays as E44 Mobile. This creates same problem as identified above.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW WNYD, N37
Sent: Monday, July 26, 2010 9:33
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) . CIV Battalion Chief, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30
Cc: (b)(6) CIV NDW WNYD, N37
Subject: Portable radios safety hazard

Chief's we need to possibly start doing radio checks on portable radio's to make sure they go to the units they belong on
Example EN42LB portable has a sticker that's says EN42LB but when you key the radio up it comes up EN41LB.
IN07 portable is on EN41

If someone using these radio's was to hit the emergency identifier then the dispatchers would call the radio id that
comes up on the screen
And the people using these portable radio'd would not know they are calling them because they think there portables
have the position they
Are riding in numbered on them. We need to make sure that all radio's that are being used in the field are indentified to
the vehicle that
they are assigned to. Including AM19 there radio comes up on the screen as CLSESITE.

Thank you

(b)(6) , Lead Dispatcher

Naval District Washington
Naval Support Activity Washington DC
Emergency Services Communications
Bldg 196, Room 118

Office (202)433-4201
Office (202)433-7628
Fax (202)433-2081

(b)(6)

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6)

CIV NDW ANND, N30

Friday, July 02, 2010 6:01

(b)(6)

Subject:

ELMR Radios

To ALL:

Following is an update of the ELMR radio system status:

1. All portable radios were reprogrammed yesterday. There was a problem with the EI (emergency identifier). The problem has been corrected and they work now. Thanks to (b)(6) for bringing it to my attention.
2. The HAZMAT Mobile is out of service, I feel this is a essential radio and I will try to get it switched out this weekend. Please work off of the portables for the next couple days.
3. As most of you know the antennas were replaced on top of Blanchard and the service has improved. There are still many issues with the system. We will continue to push until all the problems are taken care of. When you are out in the field, please do a radio check and note any problems with a radio trouble report.
4. Engine 42 may have a antenna problem and I will have the company that installed it check it on 9 July.

5. The new headset systems will be installed in E-42, E-752 and E-43 on 9 July 2010. I will get with the company officers and advise install times. Installs will be done at sta.1 . A transfer company will be sent to Sta.52 during their install.

. Please continue to submit the radio trouble reports.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>7/1/2010</u>	Time of Trouble	<u>820</u>	Location	<u>WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>433-3334</u>	User Group	<u></u>
Unit ID	<u>E-42</u>	Radio Serial #	<u></u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input type="checkbox"/>	BAFB	<input type="checkbox"/>	<u></u>		
<input type="checkbox"/>	WRC	<input checked="" type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input checked="" type="checkbox"/>	Anacostia Annex				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

Will not key up to transmit on most of WNY area. Unit sometimes reads Data failure, Wa scan, and the radio will cut off to reset then back on. This still is an on going issue on the WNY.

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6)

CIV NDW ANND, N30

Tuesday, June 29, 2010 7:26

(b)(6)

Subject:

FW: Bolling RF Antenna Replacement

FYI - Progress!

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N61

Sent: Monday, June 28, 2010 15:10

To: (b)(6); (b)(6) CIV NDW DLGR, N6; (b)(6)

Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV SPAWARSYSCEN-PACIFIC, 41450; (b)(6) CIV

NDW WNYD, N3; (b)(6) CIV NDW ANND, N30

Subject: Bolling RF Antenna Replacement

Gentlemen,

The antennae installation is complete and Bollings RF coverage has increased substantially. We were showing a 15 to 20 dbm signal level increase in front of the Fire House located on Bolling. The receive/tower top amp portion of the work will be accomplished when the antenna crew is available.

Fire performed operational checks from their fire stations before I left the site. They will continue to perform ops checks through out the rest of the week.

I am confident that the overall rf coverage pattern will be better then originally designed due to the downtilt in the antennae we bought.

If there are any questions, please feel free to let me know.

(b)(6)

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6)

CIV NDW ANND, N30

Sunday, June 27, 2010 23:05

(b)(6)

Cc:
Subject:

(b)(6)

CIV NDW DLGR, N61

ELMR Radio Service

All,

1. Starting Monday 28 June 2010, the ELMR radio manager will have Commercial Communications Inc. on BAFB to install new antennas and various other related components. The replacement of the antennas has been long waited for and the ELMR folks feel that this upgrade will take care of many of our current problems. Once the antennas are installed they will probably need some alignment for optimum performance. The whole project will probably take most of the week to complete.

2. Today (b)(6) brought to my attention that we have a problem with the "emergency identifiers" on the portable radios. I will make this fix a priority and work with the ELMR folks to have this corrected. Hopefully by Tuesday, 29 June.

Please keep sending the radio trouble and safety reports. The reports have helped the ELMR managers to obtain the funding for this upgrade. I will keep all up to date on the antenna and E.I. status.

Be Safe!

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: June 22, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Mobile Radio on Tower 21

Briefly describe the condition:

While on an emergency response to B44 WNY the mobile radio on TW-21 went to net fail and rebooted 4 to 5 times. This left us basically without any radio communications while on an emergency call.

During the same time frame communications radio also failed and they could not hear any of the units calling them.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>6/15/2010</u>	Time of Trouble	<u>2237</u>	Location	<u>WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>433-3334</u>	User Group	<u></u>
Unit ID	<u>E-42</u>	Radio Serial #	<u></u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input type="checkbox"/>	BAFB	<input type="checkbox"/>	<u></u>		
<input type="checkbox"/>	WRC	<input checked="" type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input checked="" type="checkbox"/>	Anacostia Anexx				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

Will not key up to transmit on most of WNY area. Unit sometimes reads Data failure, Wa scan, and the radio will cut off to reset then back on. This is a on going issue on the WNY.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Monday, June 21, 2010 12:34
To: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N30; (b)(6)
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N3
Subject: FW: Radio Trouble Report LMR #1.xls
Attachments: Radio Trouble Report LMR #1.xls

-----Original Message-----

From: (b)(6) CIV NDW WNYD, N30
Sent: Monday, June 21, 2010 12:27
To: (b)(6) CIV NDW ANND, N30
Subject: Radio Trouble Report LMR #1.xls

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>6/15/2010</u>	Time of Trouble	<u>1124</u>	Location	<u>WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>433-3334</u>	User Group	<u></u>
Unit ID	<u>E-42</u>	Radio Serial #	<u></u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input type="checkbox"/>	BAFB	<input type="checkbox"/>	<u></u>		
<input type="checkbox"/>	WRC	<input checked="" type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input checked="" type="checkbox"/>	Anacostia Anexx				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

Will not key up to transmit on most of WNY area. Unit sometimes reads Data failure, Wa scan, and the radio will cut off to reset then back on.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>6/21/2010</u>	Time of Trouble	<u>1100</u>	Location	<u>WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>433-3334</u>	User Group	<u></u>
Unit ID	<u>E-42</u>	Radio Serial #	<u></u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input type="checkbox"/>	BAFB	<input type="checkbox"/>	<u></u>		
<input type="checkbox"/>	WRC	<input checked="" type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input checked="" type="checkbox"/>	Anacostia Annex				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

Will not key up to transmit on most of WNY area. Unit sometimes reads Data failure, Wa scan, and the radio will cut off to reset then back on. This is a on going issue on the WNY.

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW ANND, N30

Sent:

Sunday, June 13, 2010 23:28

To:

(b)(6)

Subject:

Radio Problem/Repair

To All:

After receiving and submitting several radio trouble reports and safety reports. I spoke with (b)(6) from ELMR and he was able to make a few changes in the system. Currently the radios seem to be working ok. We checked the service in several areas and apparatus.

I think the system starts to fail rather slowly after each fix and we might not realize it until it is a real problem. I would ask that all of you please keep sending me the reports, especially Station two or three. I receive most reports from Station one. Again, please submit a report.

Thank you,

(b)(6)

(b)(6)

Battalion Chief

NDW NSAW/NSANP
Fire/Emergency Services
Department
2-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, June 13, 2010 23:21
To: (b)(6) CIV District Fire Chief
Cc: (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD, N3;
(b)(6) CIV NDW DLGR, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30;
(b)(6) CIV Battalion Chief, N30
Subject: Radio problem resolution

(b)(6)

This afternoon shortly after I submitted several reports of radio problems to the trouble desk, (b)(6) and (b)(6) (b)(6) called me. After explaining to him all of the symptoms of the problem, (b)(6) made a few adjustments to the system and the system is back working for now.

Every month or so we have a major failure in the radio system. Once a problem is identified, I look at the radio service in all apparatus, stations and installations. Afterwards, I can provide (b)(6) with enough information that he can normally give us a quick fix. Although it is great to have the quick fix, I am concerned about the time it takes to analyze the system in order to determine what is wrong. This can take several days and sometimes a couple weeks. It is During this time I am most concerned for our folks safety. The dependability of the system is only about 20% at best.

I will continue to monitor the performance of the system and try to determine how long after it has been fixed before it starts to demonstrate a problem. Hopefully, we can see some future upgrades and repairs to the system that will make it more reliable.

I will keep you in the informed.

r/(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6)

CIV NDW ANND, N30

Sunday, June 13, 2010 18:07

(b)(6)

Subject:

ELMR Radio Trouble / Safety reports

All,

As of today, all radio trouble reports and safety reports that you all have submitted, have been relayed to the CNIC ELMR help Desk, the Regional Fire Chief, (b)(6) (Safety) and the NSAW N3.

Please continue to submit these reports. I realize it may seem useless, however I feel it is making things happen.

Be Safe!

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, June 13, 2010 16:24
To: (b)(6) CIV District Fire Chief; (b)(6) CIV NDW DLGR, N30; (b)(6)
(b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6)
(b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW, N35
Subject: FW: Radio Trouble Reports
Attachments: Radio Trouble Report 5-26-10.xlsx; Safety Form - Raido - 5-26-10.docx; Radio Trouble Report 6-2-10.xlsx; Safety Form - Raido - 6-2-10.docx

FYI - Two more incidents.

-----Original Message-----

From: (b)(6) CIV NDW, N35
Sent: Saturday, June 05, 2010 8:27
To: (b)(6) CIV NDW ANND, N30
Subject: Radio Trouble Reports

Here are radio problems for 5/26 and 6/2. I feel the incident on 6/2 could have posed a great safety concern.

(b)(6)

ptain
NDW Fire Dept.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date 6/2/2010 Time of Trouble 2130 Location Patrick Cr. BAFB
Contact (b)(6) Phone Number 767-5407 User Group NPFDISP
Unit ID TW-21 Portables Radio Serial # _____

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☒ BAFB
☐ WRC
☐ WNY
☐ NNMC
☐ NAF
☐ SITE DOWN
☐ SCAT
☒ NavyAnnex

- ☒ NPFDISP
☐ CC SCAN
☐ WA SCAN

TROUBLE

While operating on the scene of a gas leak at 5520-C Patrick Cr. BAFB, I called to the driver to evacuate the exposure units on either side of the incident house. A noise came over the radio so I assumed that the driver had acknowledged. Once the gas had been secured and I returned to side Alpha the driver came up and advised that E-41 had been calling to check our status, but I never heard him. Also, the driver never heard any of my transmissions requesting the evacuations. As a result the exposures were not evacuated in a timely manner.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date 5/26/2010 Time of Trouble 840 Location BAFB & Rte. 295
Contact (b)(6) Phone Number 767-5404 User Group NPFDISP
Unit ID E-41 Mobile Radio Serial # _____

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☒ BAFB
☐ WRC
☐ WNY
☐ NNMC
☐ NAF
☐ SITE DOWN
☐ SCAT

- ☒ NPFDISP
☐ CC SCAN
☐ WA SCAN

TROUBLE

While responding on a reported working code in the area of the Firth Sterling Gate, I could hear communications calling me on the radio. However, every time I tried to answer them the transmission would not go through. This covered the entire distance just outside the fence line from Firth Sterling gate to the South Gate of BAFB.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, June 13, 2010 16:13
To: (b)(6) CIV District Fire Chief
Cc: (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD, N3; (b)(6)
(b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW ANND, N30; (b)(6)
(b)(6) CIV NDW DLGR, N30; (b)(6) CIV NDW DLGR, N61
Subject: FW: Radio Report - Radio Skipping
Attachments: Radio Trouble Report - Radio Skipping.xls; Safety Form - Raido Skipping.doc

(b)(6)

FYI - As an end user on a daily basis, I want to go on record that ELMR radio system has a major failure problem and has a direct impact on the safety of our fire fighters and the delivery of the service we provide. The radios constantly go into "net or software" failure and only work intermittently. The crew officers have been documenting the problems and they are submitted to the help desk.

As the incident operations commander, I feel our radio system presents a critical safety concern and I will evaluate each incident and determine if it is reasonable to allow crews to work in an offensive attack mode. I certainly want to make sure we always bring everyone home safely.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Saturday, June 12, 2010 15:29
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire Chief; (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) ; (b)(6) CIV NDW, N35
Subject: Radio Report - Radio Skipping

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, June 13, 2010 16:13
To: (b)(6) CIV District Fire Chief
Cc: (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD, N3; (b)(6)
(b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW ANND, N30; (b)(6)
(b)(6) CIV NDW DLGR, N30; (b)(6) CIV NDW DLGR, N61
Subject: FW: Radio Report - Radio Skipping
Attachments: Radio Trouble Report - Radio Skipping.xls; Safety Form - Raido Skipping.doc

(b)(6)

FYI - As an end user on a daily basis, I want to go on record that ELMR radio system has a major failure problem and has a direct impact on the safety of our fire fighters and the delivery of the service we provide. The radios constantly go into "net or software" failure and only work intermittently. The crew officers have been documenting the problems and they are submitted to the help desk.

As the incident operations commander, I feel our radio system presents a critical safety concern and I will evaluate each incident and determine if it is reasonable to allow crews to work in an offensive attack mode. I certainly want to make sure we always bring everyone home safely.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Saturday, June 12, 2010 15:29
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire Chief; (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW WNYD, N30; (b)(6) C CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) ; (b)(6) CIV NDW, N35
Subject: Radio Report - Radio Skipping

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>June 12 2010</u>	Time of Trouble	<u>1452</u>	Location	<u>BAFB</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	
Unit ID		Radio Serial #	<u>N/A</u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

On Incident # 559 (Automatic Fire Alarm Bldg 175 Washington Navy Yard), was unable to understand any Radio Transmission's from Communications on the Mobile and on Portable Radio's due to all Transmissions skipping. This also occurs in the Fire Stations on Dispatch and when Communications is activating the alert tones. One alert tone always sounds like Multiple.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Sunday, June 13, 2010 15:46
To: (b)(6) CIV District Fire Chief; (b)(6) CIV NDW DLGR, N30; (b)(6)
(b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N6
Cc: (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD, N3
Subject: FW: Radio Report for Tower 21 Mobile
Attachments: Radio Trouble Report - Tower Mobile(3).xls

FYI - There seems to be even more degradation in the system in the past week. The mobiles are experiencing the most problems. This has been called in to the "ELMR Help Desk"

r, (b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Saturday, June 12, 2010 15:23
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire
Chief
Cc: (b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW, N35; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30; (b)(6) ; (b)(6) CIV NDW ANND, N30
Subject: Radio Report for Tower 21 Mobile

Another trouble report for Tower 21's Mobile Radio.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>June 12 2010</u>	Time of Trouble	<u>1452</u>	Location	<u>BAFB</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>Tower 21 Mobile</u>	Radio Serial #	<u>N/A</u>		
<u>Site you were on</u> (Top Line of Radio)			<u>Talk Group</u> (Bottom Line)		
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

Mobile Radio Cut off and Rebooted numerous times. Gave Error messages of Software Fail (614) and Network Failure. On going issue with the Mobile Radio



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition

Date: June 12, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bolling Air Force Base, Anacostia Naval Station, Washington Navy Yard, Naval Research Lab and Bellevue Housing.

Briefly describe the condition:

On Incident # 559 (Automatic Fire Alarm Bldg 175 Washington Navy Yard), was unable to understand any Radio Transmissions from Communications on the Mobile and on Portable Radio's due to all Transmissions skipping. This also occurs in the Fire Stations on Dispatch and when Communications is activating the alert tones. One alert tone always sounds like multiple. This has been ongoing problem, however it appears as if it getting worse and harder to understand Communications.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>June 12 2010</u>	Time of Trouble	<u>1452</u>	Location	<u>BAFB</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	
Unit ID	<u>Tower 21 Mobile</u>	Radio Serial #	<u>N/A</u>		
	<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)		
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

Mobile Radio Cut off and Rebooted numerous times. Gave Error messages of Software Fail (614) and Network Failure. On going issue with the Mobile Radio

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Thursday, June 10, 2010 22:19
To: (b)(6) CIV District Fire Chief
Subject: Incident INC000000105334 receipt confirmation.

Dear (b)(6),

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000105334. This number should be retained for reference purposes.

Reference No.: INC000000105334
Summary: ELMR Radio

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV District Fire Chief
Sent: Thursday, June 10, 2010 21:31
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD, N3
Subject: FW: Radio Safety Report - Building 33 WNY
Attachments: Safety Form.docx

I have contacted the CNIC ELMR Help desk and reported this radio trouble.

r/(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, June 10, 2010 13:25
To: (b)(6) CIV District Fire Chief; (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD,
N30; (b)(6) CIV NDW ANND, N30; (b)(6)
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW, N35
Subject: Radio Safety Report - Building 33 WNY

Please see attached



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

This form is intended for internal fire department Safety Committee use only. It does not take the place of the official OPNAV 5100/11 NAVY EMPLOYEE REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION. It is provided for Fire department employees to assist in the correction of a perceived unsafe or unhealthful working condition.

Date: June 10, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:
Bldg 33 WNY

Briefly describe the condition:

While operating on a reported Building Fire at Building 33 on the WNY, we could not copy any of communications transmissions and the dispatcher had to switch over to back-up radio. Upon arrival on the scene, units had to switch to conventional channel to talk inside the building. In both cases back-up and conventional we lose the emergency identifier feature, creating a huge safety issue.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors, Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, June 10, 2010 13:25
To: (b)(6) CIV District Fire Chief; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30;
(b)(6)
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW, N35
Subject: Radio Safety Report - Building 33 WNY
Attachments: Safety Form.docx

Please see attached



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

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Date: June 10, 2010

Name: (b)(6)

Contact number: 202-767-5407

**Location of hazard or condition:
Bldg 33 WNY**

Briefly describe the condition:

While operating on a reported Building Fire at Building 33 on the WNY, we could not copy any of communications transmissions and the dispatcher had to switch over to back-up radio. Upon arrival on the scene, units had to switch to conventional channel to talk inside the building. In both cases back-up and conventional we lose the emergency identifier feature, creating a huge safety issue.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/26/2010</u>	Time of Trouble	<u>840</u>	Location	<u>BAFB & Rte. 295</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>767-5404</u>	User Group	<u>NPFDISP</u>
Unit ID	<u>E-41 Mobile</u>	Radio Serial #	<u></u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

While responding on a reported working code in the area of the Firth Sterling Gate, I could hear communications calling me on the radio. However, every time I tried to answer them the transmission would not go through. This covered the entire distance just outside the fence line from Firth Sterling gate to the South Gate of BAFB.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date 6/2/2010 Time of Trouble 2130 Location Patrick Cr. BAFB
Contact (b)(6) Phone Number 767-5407 User Group NPFDISP
Unit ID TW-21 Portables Radio Serial # _____

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☒ BAFB
☐ WRC
☐ WNY
☐ NNMC
☐ NAF
☐ SITE DOWN
☐ SCAT
☒ NavyAnnex

- ☒ NPFDISP
☐ CC SCAN
☐ WA SCAN

TROUBLE

While operating on the scene of a gas leak at 5520-C Patrick Cr. BAFB, I called to the driver to evacuate the exposure units on either side of the incident house. A noise came over the radio so I assumed that the driver had acknowledged. Once the gas had been secured and I returned to side Alpha the driver came up and advised that E-41 had been calling to check our status, but I never heard him. Also, the driver never heard any of my transmissions requesting the evacuations. As a result the exposures were not evacuated in a timely manner.



NAVAL DISTRICT WASHINGTON FIRE & EMERGENCY SERVICES



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Date: June 4, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bolling Air Force Base, Anacostia Naval Station, Washington Navy Yard, Naval Research Lab and Bellevue Housing.

Briefly describe the condition:

When the Main Radio System's Console goes down and Communications switches over to the back-up system, communications is unable to receive any alert when someone activates their Emergency Identifiers. The Radio System is not in Compliance with NFPA 1221 (Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems).

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

REPORT OF UNSAFE OR UNHEALTHFUL WORKING CONDITION

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Date: June 4, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bolling Air Force Base, Anacostia Naval Station, Washington Navy Yard, Naval Research Lab and Bellevue Housing.

Briefly describe the condition:

When the Main Radio System's Console goes down and Communications switches over to the back-up system, communications is unable to receive any alert when someone activates their Emergency Identifiers. The Radio System is not in Compliance with NFPA 1221 (Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems).

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61
Sent: Thursday, June 03, 2010 7:22
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N6; (b)(6)
(b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW DLGR, N6; (b)(6)
(b)(6) CIV NDW WNYD, N6
Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61; (b)(6)
(b)(6) CIV NDW WNYD, N6; (b)(6) CIV NDW WNYD, N37; (b)(6)
(b)(6) CIV NDW DLGR, N30; (b)(6) CIV Wahington Navy Yard, N93; (b)(6)
(b)(6) CIV District Fire Chief
Subject: RE: N6 Incident RPT - eLMR - Army Network connectivity - Update

Closure: 3 JUN 10 - 0720 reported to NDW NOC
3 JUN 10 - 0045 Connectivity restored

Summary: Severed circuits repaired.

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, June 02, 2010 10:43 PM
To: (b)(6)

(b)(6)

Subject: RE: N6 Incident RPT - eLMR - Army Network connectivity - Update

ALL,
As a follow-up, if the user radios are not affiliated with either BAFB or Bethesda, they will not be able to talk back to communications. If there are any questions, please feel free to call me.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, June 02, 2010 3:51 PM
To: (b)(6)

(b)(6)

Subject: N6 Incident RPT - eLMR - Army Network connectivity - Initial

Source: NDW eLMR NOC

Who: Army side of eLMR

What: eLMR - Army Side of eLMR

When: 2 June - 1520 reported to NDW NOC
2 June - 1352.03 outage occurred

Where: Ft. Belvoir

Summary: Ft Belvoir has an issue with several circuits. NDW NOC was notified by a dropped call @ Bolling AFB.

Impact: Any Units not associated with a Navy eLMR site, will not have wide area connectivity.

Status: Update

Notifications: N6, N6A, N61, N65, NSASP IPD, eLMR Program Manager, eLMR System Administrator, eLMR Field Support, RDC coordinator, WNY Dispatch Supervisor, NDW Regional Fire Chief, WNY Chief of Police, NSAW District Fire Chief

v/r

(b)(6)

NDW eLMR System Administrator

Office (540)653-3364

Cell (b)(6)

(b)(6)

eLMR/ATFP Help Desk

1-888-264-4255 opt. 1

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61
Sent: Thursday, June 03, 2010 6:17
To: (b)(6) CIV District Fire Chief
Subject: Re: ELMR Trouble

Thanks (b)(6). I'll see if I can make magic and come up with a viable solution for your in building conventional problems.

(b)(6)

----- Original Message -----

From: (b)(6) CIV District Fire Chief
To: (b)(6) CIV NDW DLGR, N61
Sent: Thu Jun 03 06:09:40 2010
Subject: ELMR Trouble

(b)(6), I have read your emails, however wanted you to be aware of an issue this morning before I send out an email out the chain for record.

This morning Engine 43 was dispatched for a call at building 215 NRL. The crew at station 3, never heard the call dispatched. Dispatcher Quinn had to call via phone to alert the crew. Once on the scene the Captain advised he had a hard time communicating with his crew between building 215 and 216 while on the conventional channel. I have called in a trouble ticket to the help desk.

r, (b)(6)

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Thursday, June 03, 2010 6:09
To: (b)(6) CIV District Fire Chief
Subject: Incident INC000000103482 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000103482. This number should be retained for reference purposes.

Reference No.: INC000000103482
Summary: ELMR Radio Malfunction

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, June 02, 2010 22:43

To: (b)(6)

Cc: (b)(6)

Subject: RE: N6 Incident RPT - eLMR - Army Network connectivity - Update

ALL,
As a follow-up, if the user radios are not affiliated with either BAFB or Bethesda, they will not be able to talk back to communications. If there are any questions, please feel free to call me.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N61
Sent: Wednesday, June 02, 2010 3:51 PM
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61;
(b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW WNYD, N6
Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW DLGR, N61;
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW DLGR, N30; (b)(6) CIV Wahington Navy
Yard, N93; (b)(6) CIV District Fire Chief
Subject: N6 Incident RPT - eLMR - Army Network connectivity - Initial

Source: NDW eLMR NOC

Who: Army side of eLMR

What: eLMR - Army Side of eLMR

When: 2 June - 1520 reported to NDW NOC
2 June - 1352.03 outage occurred

Where: Ft. Belvoir

Summary: Ft Belvoir has an issue with several circuits. NDW NOC was notified by a dropped call @ Bolling AFB.

Impact: Any Units not associated with a Navy eLMR site, will not have wide area connectivity.

Status: Update

Notifications: N6, N6A, N61, N65, NSASP IPD, eLMR Program Manager, eLMR System Administrator, eLMR Field Support, DC coordinator, WNY Dispatch Supervisor, NDW Regional Fire Chief, WNY Chief of Police, NSAW District Fire Chief

v/r

(b)(6)

NDW eLMR System Administrator
Office (540)653-3364

(b)(6)

(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW DLGR, N61

Sent:

Wednesday, June 02, 2010 15:51

To:

(b)(6)

Cc:

(b)(6)

Subject:

N6 Incident RPT - eLMR - Army Network connectivity - Initial

Source: NDW eLMR NOC

Who: Army side of eLMR

What: eLMR - Army Side of eLMR

When: 2 June - 1520 reported to NDW NOC

2 June - 1352.03 outage occurred

Where: Ft. Belvoir

Summary: Ft Belvoir has an issue with several circuits. NDW NOC was notified by a dropped call @ Bolling AFB.

Impact: Any Units not associated with a Navy eLMR site, will not have wide area connectivity.

Status: Initial

Notifications: N6, N6A, N61, N65, NSASP IPD, eLMR Program Manager, eLMR System Administrator, eLMR Field Support, WNY Dispatch Supervisor, NDW Regional Fire Chief, WNY Chief of Police, NSAW District Fire Chief

v/r

(b)(6)

NDW eLMR System Administrator

Office (540)653-3364

Cell (b)(6)

(b)(6)

eLMR/ATFP Help Desk

1-888-264-4255 opt. 1

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

Sent:

Thursday, May 27, 2010 17:50

To:

(b)(6)

Cc:

(b)(6)

Subject:

Radio Problems

Folks

The continuation of radio problems has occurred for much too long. Clearly the Agency was been given ample notice of the problems and provided a reasonable opportunity to correct this deficiency. It is my understanding that the NDW-Central management team has tried to work within the system to get this correct to no avail. Sitting back and watching as the deficiency continue while awaiting corrective action by the ELMR people doesn't seem like a wise undertaking on the Union's part. Therefore, I will be seeking outside intervention to influence the expedient correction of this problem.

I encourage anyone that experiences radio problems to complete the NDW safety form (Not the F&ES form) for submittal to base safety and the "radio trouble report." Upon completion please forward a copy by email or fax (10-293-5670) to me so that I can demonstrate that our members are reporting the issues but the problems continue.

I am available should anyone wish to discuss this with me.

Thanks!

(b)(6)

President

IAFF Local F121

C:(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30 [mailto:(b)(6)]

Sent: Thursday, May 27, 2010 8:39 AM

To: (b)(6) NDW; (b)(6) CIV NDW WNYD, N30; (b)(6) (NDW Fire Dept)

Cc: (b)(6) CIV NDW; (b)(6) ; (b)(6) CIV NDW ANND, N30; (b)(6) ;

(b)(6) CIV District Fire Chief; (b)(6) ; (b)(6) CIV NDW ANND, N92

Subject: Safety Form

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW WNYD, N37
Sent: Thursday, May 27, 2010 11:15
To: (b)(6) CIV NDW WNYD, N6; (b)(6) CIV District Fire Chief; (b)(6)
(b)(6) CIV NDW ANND, N30
Subject: FW: Incident INC000000102426 receipt confirmation.

fyi radio issues psnet

-----Original Message-----

From: Remedy Support Center [mailto:DO_NOT_REPLY@navy.mil]
Sent: Thursday, May 27, 2010 10:54
To: (b)(6) CIV NDW WNYD, N37
Subject: Incident INC000000102426 receipt confirmation.

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000102426. This number should be retained for reference purposes.

Reference No.: INC000000102426
Summary: ELMR Radio

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

(b)(6)

CIV NDW ANND, N30

From: Remedy Support Center <DO_NOT_REPLY@navy.mil>
Sent: Thursday, May 27, 2010 10:26
To: (b)(6) CIV District Fire Chief
Subject: Incident INC000000102397 receipt confirmation.

Dear (b)(6),

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000102397. This number should be retained for reference purposes.

Reference No.: INC000000102397

Summary: General Questions regarding ELMR support

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV District Fire Chief
Sent: Thursday, May 27, 2010 8:51
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV NDW ANND, N30; (b)(6) CIV Battalion Chief, N30
Subject: FW: Safety Form
Attachments: Safety Form - Raido - Bldg 43NRL.doc

Fire Chief attached is a copy of a unsafe condition due to LMR Radio trouble at an incident this morning. I have copied (b)(6) for the Safety Committee.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, May 27, 2010 8:39
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire Chief; (b)(6) CIV NDW, N35; (b)(6) CIV NDW ANND, N30
Subject: Safety Form



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



SAFETY COMMITTEE

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Date: May 27, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bldg. 43 Naval Research Lab

Briefly describe the condition:

While operating on an Automatic Fire Alarm at Bldg. 43 NRL, Units had to switch to Conventional Channel to communicate with each other. When this is done, we lose our Emergency Identifiers and capability to be monitored by communications. Also there was a lot of interference (static) on the Conventional Channel and we were unable to communicate to each other altogether. This is an ongoing problem.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV District Fire Chief
Sent: Thursday, May 27, 2010 8:47
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6)
(b)(6) MACS NDW WNYD, N35; (b)(6) CIV NDW WNYD, N37; (b)(6)
(b)(6) CIV Wahington Navy Yard, N93; (b)(6) CIV NDW DLGR, N61
Subject: FW:
Attachments: Radio Trouble Report - Bldg. 43 NRL.xls

Another radio trouble report from a call this morning at NRL. This same issue has been identified in previous reports. This report will be called into the CNIC Help desk for action.

(b)(6)

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/27/2010</u>	Time of Trouble	<u>0644hrs</u>	Location	<u>Bldg. 43 NRL</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>Twr 21 OIC Portable</u>	Radio Serial #	<u>N/A</u>		

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☒ BAFB
- ☐ WRC
- ☐ WNY
- ☐ NNMC
- ☐ NAF
- ☐ SITE DOWN
- ☐ SCAT

- ☒ NPFDISP
- ☐ CC SCAN
- ☐ WA SCAN

TROUBLE

While operating on an Automatic Fire Alarm at Bldg. 43 NRL, Units had to switch to Conventional Channel to communicate with each other. When this is done, we lose our Emergency Identifiers. Also there was interference(static) on the Conventional Channel and we were unable to hear each other altogether.



**NAVAL DISTRICT WASHINGTON
FIRE & EMERGENCY SERVICES**



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Date: May 27, 2010

Name: (b)(6)

Contact number: 202-767-5407

Location of hazard or condition:

Bldg. 43 Naval Research Lab

Briefly describe the condition:

While operating on an Automatic Fire Alarm at Bldg. 43 NRL, Units had to switch to Conventional Channel to communicate with each other. When this is done, we lose our Emergency Identifiers and capability to be monitored by communications. Also there was a lot of interference (static) on the Conventional Channel and we were unable to communicate to each other altogether. This is an ongoing problem.

Name & Date 1st Line Supervisor Notified:

Date Sent to Safety Comm. Chair:

Name & Date Safety Comm. member receiving the report:

Action Taken:

Copy of this form shall be submitted to 1st Line Supervisors,
Safety Committee rep and Safety Committee Chair.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/27/2010</u>	Time of Trouble	<u>0644hrs</u>	Location	<u>Bldg. 43 NRL</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>Twr 21 OIC Portable</u>	Radio Serial #	<u>N/A</u>		

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☒ BAFB
- ☐ WRC
- ☐ WNY
- ☐ NNMC
- ☐ NAF
- ☐ SITE DOWN
- ☐ SCAT

- ☒ NPFDISP
- ☐ CC SCAN
- ☐ WA SCAN

TROUBLE

While operating on an Automatic Fire Alarm at Bldg. 43 NRL, Units had to switch to Conventional Channel to communicate with each other. When this is done, we lose our Emergency Identifiers. Also there was interference(static) on the Conventional Channel and we were unable to hear each other altogether.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV District Fire Chief
Sent: Wednesday, May 26, 2010 9:39
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6)
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW DLGR, N61; (b)(6)
(b)(6) CIV Wahington Navy Yard, N93
Subject: RE: LMR Radio Issues

The Dispatch radio went down again this morning during an incident at 0839 hours. The radio on Engine 41 could not transmit their status or findings of the incident (not sure if it was the mobile radio or dispatch). At the same time a medical emergency was dispatched on Bolling and Ambulance 19 and Engine 43 could not understand the address being given from dispatch.

The radios are back up and running at this time. There are contractors at dispatch doing maintenance and upgrades from my understanding. However we can not continue to operate and loose communications between Units and or dispatch during dispatching of calls and when trying to get resources to mitigate incidents.

r/(b)(6)

-----Original Message-----

From: (b)(6) CIV District Fire Chief
Sent: Tuesday, May 25, 2010 15:08
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD,
N37; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV Wahington Navy Yard, N93
Subject: LMR Radio Issues

ALCON

Today on a response to building 219 WNY there were three separate radio issues.

1) While responding to the incident Engine 42 mobile radio mobile radio would not transmit and showed net.failure. This hampered instructions to incoming units.

2) While operating at the scene units had to switch to conventional channel to talk to one another at the scene. This is becoming more of the standard practice then a back up for problem spots in coverage. **IMPORTANT:** when we have to use the conventional channel to talk between units on the scene, dispatch does not here the talk because it is line of sight. The issue is if we transmit a mayday emergency no one will know. (Firefighter Safety)

3) During the incident Dispatch again lost the main radio and had to go to the back up system, this is the second time with in a few days. Based on previous conversation with the dispatchers and radio tech, it appears from time to time that some one from N6 or SPAWARS is in the radio room doing something to the communications rack for one reason or another. It has been said, that someone is taking the radios down for maintenance, adding equipment or unplugged the wrong switch. At any rate it is unacceptable and a totally unsafe condition for Fire and Police operating at the scene of an emergency.

(b)(6) is completing another radio trouble report and calling in a ticket to the CNIC help desk for this incident.

The radio problems with antenna sites, loss of dispatch main radios and the use of conventional channels for coverage is totally unsafe for emergency service personnel to effectively manage an incident for a favorable outcome.

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61
Sent: Tuesday, May 25, 2010 15:21
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6)
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV Wahington Navy Yard, N93;
(b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61; (b)(6)
(b)(6) CIV District Fire Chief
Subject: RE: LMR Radio Issues
Importance: High

(b)(6)

Please let me know when you are available to discuss this before my next conversation with N3. I have a couple of issues that need to be addressed from our level.

(b)(6)

v/r
(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

-----Original Message-----

From: (b)(6) CIV District Fire Chief
Sent: Tuesday, May 25, 2010 3:08 PM
To: (b)(6) CIV NDW DLGR, N30
Cc: (b)(6) CIV NDW WNYD, N3; (b)(6) NDW WNYD, N9; (b)(6) CIV NDW WNYD,
N37; (b)(6) CIV NDW DLGR, N61; (b)(6) CIV Wahington Navy Yard, N93
Subject: LMR Radio Issues

ALCON

Today on a response to building 219 WNY there were three separate radio issues.

1) While responding to the incident Engine 42 mobile radio mobile radio would not transmit and showed net.failure. This hampered instructions to incoming units.

While operating at the scene units had to switch to conventional channel to talk to one another at the scene. This is coming more of the standard practice then a back up for problem spots in coverage. IMPORTANT: when we have to use the conventional channel to talk between units on the scene, dispatch does not hear the talk because it is line of sight. The issue is if we transmit a mayday emergency no one will know. (Firefighter Safety)

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r/(b)(6)

(b)(6)

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(b)(6) CIV Wahington Navy Yard, N93
Subject: LMR Radio Issues

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r,(b)(6)

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/25/2010</u>	Time	<u>826</u>	Location	<u>WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>E41 OIC Portable</u>	Radio Serial #	<u>N/A</u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

While operating on a call at Building 220 WNY Communications advised that radio system had went to down again and they were working off of back-up radio . While on back-up radio we lose the Emergency Activation feature, and it is a safety issue. No explanation was given at the time in reference to why system was down.

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/25/2010</u>	Time	<u>732</u>	Location	<u>WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>E41 OIC Portable</u>	Radio Serial #	<u>N/A</u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

While operating on a call at Building 219 WNY mobile radios would not transmit or receive in building. Units had to switch over to conventional channel, which means we lose Emergency Activation and Identifier.

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW ANND, N30

Sent:

Sunday, May 16, 2010 20:54

To:

(b)(6)

Cc:

(b)(6)

CIV NDW DLGR, N61

Subject:

ELMR Portable Radios

To All:

Today, (b)(6) (ELMR radio) was here to reprogram all portable radios in the fleet. The changes are as follows;

1. Some of the repeater sites; Thurmont, Pax River and Dahlgren were taken out of the program.
2. There was a new repeater site "NDW" added, this site could be used at any sire repeater area of the region including Pax, Dahlgren and Thurmont and it will scan until it finds those sites to operate on.
3. ****NOTE**** The "Conventional" site was reprogrammed and now has four TAC channels. As for NOW, THE PORTABLES ARE THE ONLY RADIOS WITH THIS OPTION. The mobiles will be reprogrammed remotely this coming week. If we need to go to the "Conventional" site on and incident, IT CAN ONLY BE DONE ON THE PORTABLES. The mobiles will have to stay on the dispatch channels. I will advise when the mobiles have been reprogrammed.
4. Good News! (b)(6) has been working very hard to impress upon the region, the importance of the integrity of

the system and how important it is that it is reliable for emergency services and hopefully The radio system antennas on the roof of Blanchard should be replaced in the upcoming future. This will help with most of our coverage issues.

If you have any questions or need further explanation, please feel free to contact me.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N61
Sent: Friday, May 14, 2010 20:49
To: (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV District Fire Chief
Subject: Re: Radio cable

Chief,

Please expect me @ the fire department Sunday morning. I will reprogram the entire NSAW radio fleet at that time. If you have any questions, please feel free to let me know.

(b)(6)

V/R
(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

----- Original Message -----

From: (b)(6) CIV NDW ANND, N30
To: (b)(6) CIV NDW DLGR, N61; (b)(6) NDW DLGR, N92
Cc: (b)(6) CIV District Fire Chief
Sent: Fri May 14 20:34:03 2010
Subject: Radio cable

(b)(6)/ (b)(6)

A few weeks ago you were here and as a favor, removed the radio and head from one of the old pumpers that we have taken out of service. Commercial Communications will be here on Wed 19 May 2010 to install radios in the new pumper. I just found out today that the old pumper is now going to South Potomac to be placed in service as a reserve. They will have to put a radio in it to place in service. If you can get me a new set of cables by Wed, I will have them leave the old cables in place and save the install work for (b)(6)

I know this is short notice, however if I can get the cables it would make good sense, if not, I can't afford to delay the installation and will have to remove the cables. Radios have become a safety issue at NSAW!

I work Sun & Tues, Let me know.

Thanks,

(b)(6)



SUPERIOR COMMUNICATIONS INC.

Radio Trouble Report

Date 13-May-10 Time of Trouble See Below Location Fire Station 1
Contact (b)(6) Phone Number 202 767 5407 User Group _____
Unit ID E 41 Radio Serial # _____

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☒ BAFB
- ☐ WRC
- ☐ WNY
- ☐ NNMC
- ☐ NAF
- ☐ SITE DOWN
- ☐ SCAT

- ☐ Fire Comm
- ☐ CC SCAN
- ☐ WA SCAN

TROUBLE

Engine 41's mobile radio is out of service since May 12, 2010....Engine 41 is utilizing the portable radio for daily operations for communications.....During three responses at Bldg. 73 (W.N.Y), 8th & I (W.N.Y) and responding to bldg. 30 (N.R.L)...There was a lack of understanding of instruction during responding and on the scene. During the incident at bldg. 30...All units had to go to the conventional channel for operations and understanding....This is an on-going problem that seems to be getting worse.

Email To

FAX (301) 762-6870

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, May 12, 2010 18:05
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire Chief
Subject: E41 Mobile Radio OOS
Attachments: Radio Trouble Report.xls

Same issue as previous report. Spoke with (b)(6) in reference to ongoing issue, he is going to try to come up tomorrow afternoon 5/13 and look at swapping out radio with a new one.

(b)(6)

NDW Fire & Emergency Services
Central Division - Battalion 1 - Engine 41
202-767-5407

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/12/2010</u>	Time of Trouble	<u>1132</u>	Location	<u>Anacostia</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>E41 Mobile</u>	Radio Serial #	<u>N/A</u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

E41 Mobile Radio would not transmit or receive, Top Line "DATAOFF" Bottom Line "NPFDISP", attempted to turn radio off and back on and did not reset. Operated off portable throughout incident and while returning to quarters. Same problem occurred on previous call (see previous report), at that time radio maintenance was notified and advised to turn radio off and then back on.....we did this and problem re-occured on next call. Still no solution to ongoing problem.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N6
Sent: Wednesday, December 26, 2029 10:42
To: (b)(6) (OUC); (b)(6) (FEMS); (b)(6) CIV District
Fire Chief
Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) (OUC)
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

We will be back on this project as soon as we can. Our thoughts are the problem is probably with the M/A-Com configuration. We are researching this and will be back out as soon as time permits.

v/r,
(b)(6),.

From: (b)(6) (OUC)
Sent: Wed 5/12/2010 11:37 AM
To: (b)(6) (FEMS); (b)(6) CIV NDW DLGR, N6; (b)(6) CIV District Fire Chief
Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) (OUC)
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

I just talked to (b)(6) last week and he told me you are working for a solution

Please let me know if you need any help from me

Thanks

(b)(6)

Radio Systems Manager

Office of Unified Communications
310 McMillan Drive NW

Washington, DC 20001

~walid.sidahmed@dc.gov

202-476-8612 Office

(b)(6)

Cell

From: (b)(6) (FEMS)
Sent: Wednesday, May 12, 2010 10:58 AM
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV District Fire Chief; (b)(6) (OUC)
Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) (OUC)
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

Thank you sir and I have added our OUC counterparts on here so we can all remain on the same page.

(b)(6)

Deputy Fire Chief, CIO/Communications

Washington, D.C. Fire and EMS Department

From: (b)(6) CIV NDW DLGR, N6 [mailto:(b)(6)]
Sent: Wednesday, December 26, 2029 9:47 AM
To: (b)(6) (FEMS); (b)(6) CIV District Fire Chief
Cc: (b)(6) CIV NDW DLGR, N61
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

Thanks Chief. Our thoughts are that the new chassis we installed have an incorrect jumper setting. Based on your insight I'll start working on matching your existing radios.

v/r,

(b)(6).

From: (b)(6) (FEMS)
Sent: Wed 5/12/2010 10:14 AM
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV District Fire Chief
Cc: (b)(6) CIV NDW DLGR, N61
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

Thanks for the update and this is the first I am hearing about your progress. I will follow up with the OUC's (b)(6) and I personally do not believe DC new P25 upgrade will take place for two to three years from now so we need to keep working through our challenges.

Thanks again and I'll report back.

(b)(6)

Deputy Fire Chief, CIO/Communications

Washington, D.C. Fire and EMS Department

Are you making DC Count? You still have time to make a difference for your community.

Be sure to fill out and mail back your 2010 Census Form.

<http://www.census.dc.gov/> or for additional assistance call 1-866-872-6868.

From: (b)(6) CIV NDW DLGR, N6 [mailto:(b)(6)]
Sent: Wednesday, December 26, 2029 7:59 AM
To: (b)(6) CIV District Fire Chief
Cc: (b)(6) (FEMS); (b)(6) CIV NDW DLGR, N61
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

Chief,

We have been to DC Fire and replaced the radio chassis with a unit that is compatible with the new radios. The current status is DC Fire can hear us on their Consoles. However, they can not make the Console operate the PTT Switch on the radio, so they can not Talk Back. We have been over come by events at the Bolling RF site and other issues and have had to push this project back. I have a quote from one of our Contractors to complete this project if someone has some extra money.

Our Long Term plans are to procure Interoperability Radio that are compatible with the new radio system DC Fire will get next year.

v/r,

(b)(6).

From: (b)(6) CIV District Fire Chief
Sent: Wed 5/12/2010 8:04 AM
To: (b)(6) CIV NDW DLGR, N6
Cc: (b)(6)
Subject: FW: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6) can you provide me an update on the D.C. Fire/NDW Interoperability status?

Thanks (b)(6)

-----Original Message-----

From: (b)(6) (FEMS) [mailto:(b)(6)]
Sent: Monday, May 03, 2010 6:52
To: (b)(6) CIV District Fire Chief
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

Just a follow-up here as I haven't heard anything from NDW regarding the radio swap out from your old radios to your new radios at the DC UCC.

(b)(6)

(b)(6)

Deputy Fire Chief, CIO/Communications
Washington, D.C. Fire and EMS Department

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-----Original Appointment-----

From: (b)(6) CIV District Fire Chief [mailto:(b)(6)]

Sent: Friday, March 19, 2010 9:50 AM

To: (b)(6) (FEMS); (b)(6) (FEMS); (b)(6) (FEMS); (b)(6) (OUC); (b)(6)
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61; (b)(6)
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WYND, N30; (b)(6) MACS NDW WNYD, N35;
(b)(6) CIV Battalion Chief, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire
Chief

Subject: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

When: Friday, March 26, 2010 10:00 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada).

Where: Building 52 Duncan Avenue Bolling Air Force Base. Second Floor Rom 232

When: Friday, March 26, 2010 10:00 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada).

Where: Building 52 Duncan Avenue Bolling Air Force Base. Second Floor Rom 232

~~*~*~*~*~*~*~*~*

This will be an initial meeting between Agencies to discuss interoperability for the radio and CAD systems.

(b)(6)

240-508-2264

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(b)(6)

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From: (b)(6) CIV NDW DLGR, N6
Sent: Wednesday, December 26, 2029 9:47
To: (b)(6) (FEMS); (b)(6) CIV District Fire Chief
Cc: (b)(6) CIV NDW DLGR, N61
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

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(b)(6)

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Washington, D.C. Fire and EMS Department

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From: (b)(6) CIV NDW DLGR, N6 [mailto:robert.p.mason@navy.mil]
Sent: Wednesday, December 26, 2029 7:59 AM
To: (b)(6) CIV District Fire Chief
Cc: (b)(6) (FEMS); (b)(6) CIV NDW DLGR, N61
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

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Cc: (b)(6)
Subject: FW: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

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Sent: Monday, May 03, 2010 6:52

To: (b)(6) CIV District Fire Chief

Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

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(b)(6)

(b)(6)

Deputy Fire Chief, CIO/Communications

Washington, D.C. Fire and EMS Department

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Sent: Friday, March 19, 2010 9:50 AM

To: (b)(6) (FEMS); (b)(6) (FEMS); (b)(6) (FEMS); (b)(6) (OUC); (b)(6),

(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61; (b)(6)

(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW WNYD, N35;

(b)(6) CIV Battalion Chief, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire

Chief

Subject: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

When: Friday, March 26, 2010 10:00 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada).

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(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Wednesday, May 12, 2010 10:05
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire Chief;
(b)(6) CIV Battalion Chief, N30
Subject: Radio Trouble Report E41 (Again)
Attachments: Radio Trouble Report.xls

Attached is another Radio Trouble Report for E41, I have submitted an unknown amount of reports on E41 mobile freezing up, not sure what the procedure is but it may just need to be replaced, the fixes haven't worked.

(b)(6)

NDW Fire & Emergency Services
Central Division - Battalion 1 - Engine 41
202-767-5407

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>5/12/2010</u>	Time of Trouble	<u>925</u>	Location	<u>BAFB & WNY</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>E41 Mobile</u>	Radio Serial #	<u>N/A</u>		

Site you were on
(Top Line of Radio)

Talk Group
(Bottom Line)

- ☐ BAFB
- ☐ WRC
- ☐ WNY
- ☐ NNMC
- ☐ NAF
- ☐ SITE DOWN
- ☐ SCAT

- ☒ NPFDISP
- ☐ CC SCAN
- ☐ WA SCAN

TROUBLE

E41 Mobile Radio would not transmit or receive, Top Line "DATAOFF"
Bottom Line "NPFDISP", attempted to turn radio off and back on and did not reset. Operated off portable throughout incident and while returning to quarters.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW DLGR, N6
Sent: Wednesday, December 26, 2029 7:59
To: (b)(6) CIV District Fire Chief
Cc: (b)(6); (b)(6) CIV NDW DLGR, N61
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

Chief,

We have been to DC Fire and replaced the radio chassis with a unit that is compatible with the new radios. The current status is DC Fire can hear us on their Consoles. However, they can not make the Console operate the PTT Switch on the radio, so they can not Talk Back. We have been over come by events at the Bolling RF site and other issues and have had to push this project back. I have a quote from one of our Contractors to complete this project if someone has some extra money.

Our Long Term plans are to procure Interoperability Radio that are compatible with the new radio system DC Fire will get next year.

v/r,

(b)(6)

From: (b)(6) CIV District Fire Chief
Sent: Wed 5/12/2010 8:04 AM
To: (b)(6) CIV NDW DLGR, N6
Cc: (b)(6)
Subject: FW: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6) can you provide me an update on the D.C. Fire/NDW Interoperability status?

Thanks (b)(6)

-----Original Message-----

From: (b)(6) (FEMS) [mailto:(b)(6)]
Sent: Monday, May 03, 2010 6:52
To: (b)(6) CIV District Fire Chief
Subject: RE: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services

(b)(6)

Just a follow-up here as I haven't heard anything from NDW regarding the radio swap out from your old radios to your new radios at the DC UCC.

(b)(6)

(b)(6)

Deputy Fire Chief, CIO/Communications
Washington, D.C. Fire and EMS Department

Are you making DC Count? You still have time to make a difference for your community.
Be sure to fill out and mail back your 2010 Census Form.
www.census.dc.gov or for additional assistance call 1-866-872-6868.

-----Original Appointment-----

From: (b)(6) CIV District Fire Chief [mailto:(b)(6)]
Sent: Friday, March 19, 2010 9:50 AM
To: (b)(6) (FEMS); (b)(6) (FEMS); (b)(6) (FEMS); (b)(6) (OUC); (b)(6)
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61; (b)(6) ,
(b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW WYND, N30; (b)(6) NDW WNYD, N35;
(b)(6) CIV Battalion Chief, N30; (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire
Chief

Subject: Interoperability Meeting D.C. Fire EMS and NDW Fire & Emergency Services
When: Friday, March 26, 2010 10:00 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada).
Where: Building 52 Duncan Avenue Bolling Air Force Base. Second Floor Rom 232

When: Friday, March 26, 2010 10:00 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada).
Where: Building 52 Duncan Avenue Bolling Air Force Base. Second Floor Rom 232

~~*~*~*~*~*~*~*~*

This will be an initial meeting between Agencies to discuss interoperability for the radio and CAD systems.
(b)(6)
240-508-2264

Are you making DC Count? You still have time to make a difference for your community.
Be sure to fill out and mail back your 2010 Census Form.

www.census.dc.gov <<http://www.census.dc.gov/>> or for additional assistance call 1-866-872-6868.

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6) CIV NDW WNYD, N37
Friday, May 07, 2010 12:44

(b)(6)

Subject:

FW: ELMR Radio Problems

FYI

ELMR radio system is back in service and operational

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N61
Sent: Thursday, May 06, 2010 21:42

(b)(6)

(b)(6)

Cc: (b)(6) CIV; (b)(6) CIV NDW DLGR, N61
Subject: Re: ELMR Radio Problems

All,

The security backup radio is now operational as of 2130. It has been moved to the working antenna coupler. If there are any questions, please let me know.

(b)(6)

V/R

(b)(6)

NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)

(b)(6)

eLMR/ATFP Help Desk
888-264-4255 opt. 1

R

(b)(6)

NDW eLMR System Administrator
Office (540)653-3364

Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

----- Original Message -----

From: (b)(6) CIV NDW WNYD, N63

To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV; (b)(6) CIV NDW DLGR, N61

Sent: Thu May 06 19:38:18 2010

Subject: RE: ELMR Radio Problems

All,
Well over 400 fibers were cut, and telephone copper cable was damaged as well. Crews are working throughout the night. At this time it looks like the line repair work may be able to be completed by noon tomorrow, but we are still digging and don't have a 100% assessment yet. If you need to speak with me call me at either of my cell numbers below. I will be here until it is fixed. Thanks.

(b)(6)
Naval District Washington Information Technology and Command and Control (N6) Regional Base Communications
Branch Manager (N63) Govt. Cell: (540) 840-3343 Personal Cell: (b)(6) Washington Navy Yard (Office): (202) 433-4734

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N6

Sent: Thursday, May 06, 2010 19:09

To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW WNYD, N63; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV; (b)(6) CIV NDW DLGR, N61
Subject: RE: ELMR Radio Problems

All,
Please understand that it was not (b)(6) that sent someone work on the radio rack as indicated below. There was a PSNet Contractor that came in to work on PSNet Connectivity. ELMR had no knowledge of this work being scheduled. The current problem with the Dispatch Consoles is due to the Phone Cable being cut at bldg 200. An ELMR Technician will be on-site Friday morning to repair the back-up radio.

v/r,
(b)(6)

(b)(6)

Naval District Washington
Information Technology Command and Control (N6) Joint Communication Manager, N61 ELMR Manager
7.653.5552 DSN 249

(b)(6)

ELMR/ATFP Help Desk
1-888-264-4255 Opt. 1

-----Original Message-----

From: (b)(6) CIV NDW WNYD, N37

Sent: Thursday, May 06, 2010 4:51 PM

To: (b)(6)

(b)(6)

Subject: ELMR Radio Problems

To all,

(b)(6) sent someone here this morning to work on the radio rack aprox 10am.
Radio system went off line then back on line within minutes.

At aprox 13:35 noticed that the radio was off line again.

Called (b)(6) and advised him of our findings.

Called (b)(6) back aprox 16:00 hours, (not hearing from him) he advised that he left a message on (b)(6) phone
telling us that it is a Verizon problem.

At this time 16:46 the main radio system is still down as well as the police back up! The fire back up is working.

Chip Lead Emergency Vehicle Dispatcher

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6) CIV NDW DLGR, N61
Thursday, May 06, 2010 21:42

(b)(6)

Cc:
Subject:

(b)(6) CIV; (b)(6) CIV NDW DLGR, N61
Re: ELMR Radio Problems

All,

The security backup radio is now operational as of 2130. It has been moved to the working antenna coupler. If there are any questions, please let me know.

(b)(6)

V/R
(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1
V/R

(b)(6)
NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)
(b)(6)

eLMR/ATFP Help Desk
1-888-264-4255 opt. 1

----- Original Message -----

From: (b)(6) CIV NDW WNYD, N63
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV; (b)(6) CIV NDW DLGR, N61
Sent: Thu May 06 19:38:18 2010
Subject: RE: ELMR Radio Problems

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(b)(6)

Naval District Washington Information Technology and Command and Control (N6) Regional Base Communications Branch Manager (N63) Govt. Cell: (540) 840-3343 Personal Cell: (b)(6) Washington Navy Yard (Office): (202) 433-4734

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N6

Sent: Thursday, May 06, 2010 19:09

To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW WNYD, N63; (b)(6)

CIV NDW DLGR, N6; (b)(6)

CIV; (b)(6)

CIV

NDW DLGR, N61

Subject: RE: ELMR Radio Problems

Please understand that it was not (b)(6) that sent someone work on the radio rack as indicated below. There was a PSNet Contractor that came in to work on PSNet Connectivity. ELMR had no knowledge of this work being scheduled. The current problem with the Dispatch Consoles is due to the Phone Cable being cut at bldg 200. An ELMR Technician will be on-site Friday morning to repair the back-up radio.

v/r,

(b)(6)

(b)(6)

Naval District Washington

Information Technology Command and Control (N6) Joint Communication Manager, N61 ELMR Manager

540.653.5552 DSN 249

(b)(6)

ELMR/ATFP Help Desk

1-888-264-4255 Opt. 1

-----Original Message-----

From: (b)(6) CIV NDW WNYD, N37

Sent: Thursday, May 06, 2010 4:51 PM

To: (b)(6)

(b)(6)

Subject: ELMR Radio Problems

To all,

(b)(6) sent someone here this morning to work on the radio rack aprox 10am.
Radio system went off line then back on line within minutes.

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telling us that it is a Verizon problem.

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Chip Lead Emergency Vehicle Dispatcher

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW WNYD, N63
Sent: Thursday, May 06, 2010 19:38
To:

(b)(6)

Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV; (b)(6) CIV NDW
DLGR, N61
Subject: RE: ELMR Radio Problems

All;
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Regional Base Communications Branch Manager (N63)
Govt. Cell: (540) 840-3343
Personal Cell: (b)(6)
Washington Navy Yard (Office): (202) 433-4734

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N6
Sent: Thursday, May 06, 2010 19:09
To: (b)(6)

(b)(6)

Cc: (b)(6) CIV NDW WNYD, N63; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV; (b)(6) CIV
NDW DLGR, N61
Subject: RE: ELMR Radio Problems

All,
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v/r,
(b)(6)

(b)(6)

Naval District Washington
Information Technology Command and Control (N6)
Joint Communication Manager, N61
ELMR Manager
540.653.5552 DSN 249

(b)(6)

ELMR/ATFP Help Desk
1-888-264-4255 Opt. 1

-----Original Message-----

From: (b)(6) CIV NDW WNYD, N37

Sent: Thursday, May 06, 2010 4:51 PM

To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW WNYD, N6; (b)(6) CIV NDW DLGR, N6;
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW WNYD, N6; (b)(6) CIV NDW DLGR, N61;
(b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW WNYD, N6; (b)(6) CIV NDW WNYD, N37;
(b)(6) CIV District Fire Chief; (b)(6) CIV Wahington Navy Yard, N93

Subject: ELMR Radio Problems

To all,

(b)(6) sent someone here this morning to work on the radio rack aprox 10am.
Radio system went off line then back on line within minutes.

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Called (b)(6) and advised him of our findings.

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telling us that it is a Verizon problem.

At this time 16:46 the main radio system is still down as well as the police back up! The fire back up is working.

Chip Lead Emergency Vehicle Dispatcher

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW DLGR, N6

Sent:

Thursday, May 06, 2010 19:09

To:

(b)(6)

Cc:

(b)(6)

Subject:

RE: ELMR Radio Problems

All,

Please understand that it was not (b)(6) that sent someone work on the radio rack as indicated below. There was a PSNet Contractor that came in to work on PSNet Connectivity. ELMR had no knowledge of this work being scheduled. The current problem with the Dispatch Consoles is due to the Phone Cable being cut at bldg 200. An ELMR Technician will be on-site Friday morning to repair the back-up radio.

v/r,

(b)(6).

(b)(6)

Naval District Washington
Information Technology Command and Control (N6)
Joint Communication Manager, N61
ELMR Manager
540.653.5552 DSN 249

(b)(6)

ELMR/ATFP Help Desk
1-888-264-4255 Opt. 1

-----Original Message-----

From: (b)(6)

CIV NDW WNYD, N37

Sent: Thursday, May 06, 2010 4:51 PM

To: (b)(6)

(b)(6)

Subject: ELMR Radio Problems

To all,

(b)(6) sent someone here this morning to work on the radio rack approx 10am.
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At this time 16:46 the main radio system is still down as well as the police back up! The fire back up is working.

Chip Lead Emergency Vehicle Dispatcher

(b)(6)

CIV NDW ANND, N30

From:
Sent:
To:

(b)(6)

CIV NDW DLGR, N6

Thursday, May 06, 2010 16:56

(b)(6)

Cc:

(b)(6)

Subject:

RE: ELMR Radio Problems

Dig at blg 200 at the WNY is more than likely the cause of the problem. We have extensive damage to the base POP.
Regards, (b)(6)

(b)(6)

NDW N6 (CIO)
540-850-5177

For Official Use Only- Privacy Sensitive- Any misuse or unauthorized disclosure may result in both civil or criminal penalties.

-----Original Message-----

From: (b)(6)

CIV NDW WNYD, N37

Sent: Thursday, May 06, 2010 4:51 PM

To: (b)(6)

(b)(6)

Subject: ELMR Radio Problems

To all,

(b)(6) sent someone here this morning to work on the radio rack aprox 10am.
Radio system went off line then back on line within minutes.

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Chip Lead Emergency Vehicle Dispatcher

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW WNYD, N37

Sent:

Thursday, May 06, 2010 16:51

To:

(b)(6)

Subject:

ELMR Radio Problems

To all,

(b)(6) sent someone here this morning to work on the radio rack aprox 10am.
Radio system went off line then back on line within minutes.

At aprox 13:35 noticed that the radio was off line again.

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Called (b)(6) back aprox 16:00 hours, (not hearing from him) he advised that he left a message on (b)(6) phone
telling us that it is a Verizon problem.

At this time 16:46 the main radio system is still down as well as the police back up! The fire back up is working.

Ship Lead Emergency Vehicle Dispatcher

(b)(6)

CIV NDW ANND, N30

From:

(b)(6)

CIV NDW ANND, N30

Sent:

Monday, April 26, 2010 6:26

To:

(b)(6)

CIV NDW DLGR, N61

Cc:

(b)(6)

Subject:

RE: Radio Problems

(b)(6)

I called in a service ticket to CNIC/ELMR on this problem and a problem we had yesterday with the radio at the NRL fire station. The radio was locked on the "Bethesda" site.

(b)(6)

(b)(6)

Battalion Chief
NDW NSAW/NSANP
Fire/Emergency Services
Department
202-767-1908

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N61

Sent: Monday, April 26, 2010 1:03

To: (b)(6) CIV NDW; (b)(6)

CIV NDW WNYD, N37; (b)(6)

CIV NDW ANND, N30; (b)(6)

(b)(6) CIV NDW WNYD, N37; (b)(6)

CIV Washington Navy Yard, N9; (b)(6)

CIV NDW WNYD, N37

Cc: (b)(6)

CIV NDW ANND, N30; (b)(6)

CIV District Fire Chief; (b)(6)

CIV NDW DLGR,

N61

Subject: RE: Radio Problems

This is the type of event to call in to eLMR also. Already working it, Pax called me in. Network wide problem.

(b)(6)

v/r

(b)(6)

NDW eLMR System Administrator
Office (540)653-3364
Cell (b)(6)

(b)(6)

MR/ATFP Help Desk
1-888-264-4255 opt. 1

-----Original Message-----

From: (b)(6) CIV NDW

Sent: Monday, April 26, 2010 12:59 AM

To: (b)(6) CIV NDW WNYD, N37; (b)(6)
(b)(6) CIV Washington Navy Yard, N9; (b)(6)

Cc: (b)(6) CIV NDW DLGR, N61; (b)(6)

Subject: Radio Problems

CIV NDW ANND, N30; (b)(6)

CIV NDW WNYD, N37;

CIV NDW WNYD, N37

CIV NDW ANND, N30; (b)(6)

CIV District Fire Chief

!!!!INFO!!!!

April 26 2010 at 12:34 AM the ELMR radio system shut down it went off line for about 10 minutes during witch time the dispatch center was operating off of the backup radio system. At about 12:45 AM all systems were back up and working. Notifications were made to the police and fire department.

ELMR W/O # INC 94977

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW
Sent: Monday, April 26, 2010 0:59
To: (b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW ANND, N30; (b)(6)
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV Washington Navy Yard, N9;
(b)(6) CIV NDW WNYD, N37
Cc: (b)(6) CIV NDW DLGR, N61; (b)(6) CIV NDW ANND, N30;
(b)(6) CIV District Fire Chief
Subject: Radio Problems

!!!!INFO!!!!

April 26 2010 at 12:34 AM the ELMR radio system shut down it went off line for about 10 minutes during witch time the dispatch center was operating off of the backup radio system. At about 12:45 AM all systems were back up and working. Notifications were made to the police and fire department.

ELMR W/O # INC 94977

(b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, April 22, 2010 14:03
To: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N61
Cc: (b)(6) CIV NDW ANND, N30; (b)(6) CIV District Fire Chief; (b)(6)
(b)(6) CIV NDW ANND, N30
Subject: FW: E41 Radio Report 4/22/10
Attachments: Radio Trouble Report.xls

(b)(6), (b)(6),

Please see the attached report, and the remedy ticket info below.

r/(b)(6)

Dear (b)(6)

We are pleased to inform you that your reported Incident has been received by the CNIC Support Center. Your assigned Reference Number is INC000000094600. This number should be retained for reference purposes.

Reference No.: INC000000094600

Summary: ELMR - Maycom Mobile radio stays in Self Test Mode

Please do not hesitate to contact the Support Center at 1.888.264.4255 should there be any further questions or inquiries regarding your Incident. Please quote your assigned Reference Number.

Yours sincerely,

CNIC Support Center Staff

-----Original Message-----

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, April 22, 2010 10:40
To: (b)(6) CIV NDW ANND, N30
Subject: E41 Radio Report 4/22/10

Radio went into Power Up / Self Test and got stuck there. Would not transmit or receive.

(b)(6)

NDW Fire & Emergency Services
Central Division - Battalion 1 - Engine 41

Naval District Washington Fire/Emergency Service

Radio Trouble Report

Date	<u>4/22/2010</u>	Time of Trouble	<u>1030</u>	Location	<u>BAFB Car Care</u>
Contact	<u>(b)(6)</u>	Phone Number	<u>202-767-5407</u>	User Group	<u></u>
Unit ID	<u>E41 Mobile</u>	Radio Serial #	<u>N/A</u>		
<u>Site you were on</u> (Top Line of Radio)		<u>Talk Group</u> (Bottom Line)			
<input checked="" type="checkbox"/>	BAFB	<input checked="" type="checkbox"/>	NPFDISP		
<input type="checkbox"/>	WRC	<input type="checkbox"/>	CC SCAN		
<input type="checkbox"/>	WNY	<input type="checkbox"/>	WA SCAN		
<input type="checkbox"/>	NNMC				
<input type="checkbox"/>	NAF				
<input type="checkbox"/>	SITE DOWN				
<input type="checkbox"/>	SCAT				

TROUBLE

E41 Mobile Radio went into Power Up / Selftest and was stuck there.
Would not transmit or receive, had to switch to portable radio.

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW
Sent: Thursday, April 15, 2010 20:18
To: (b)(6) CIV District Fire Chief; (b)(6) CIV NDW WNYD, N37; (b)(6)
(b)(6) CIV NDW WNYD, N37; (b)(6) CIV NDW WNYD, N37; (b)(6)
CIV Washington Navy Yard, N9; (b)(6) CIV NDW ANND, N30; (b)(6)
(b)(6) CIV NDW ANND, N30
Subject: ELMR

INFO !!! ELMR Radio

During the alert tone radio check on Thursday night April 15th at 19:40 it was noticed that the base station at station 2 WNY was not transmitting or receiving. I contacted Joe Udel and he informed me that there is some issues with the annex site and to switch the base station to BAFB or Bethesda this was tried with no success CC Scan again

Station 2 will be on portable radio and followed up with a land line call from dispatch in case of Emergency until this can be resolved...

(b)(6) is aware of this and plans to be in on Friday April 16 to correct this radio issue

(b)(6) was notified

Thanks
Lead Dispatcher (b)(6)

(b)(6)

CIV NDW ANND, N30

From: (b)(6) CIV NDW ANND, N30
Sent: Thursday, April 15, 2010 20:17
To: (b)(6) CIV NDW ANND, N30; (b)(6) CIV NDW ANND, N30
Cc: (b)(6) CIV Battalion Chief, N30; (b)(6) CIV District Fire Chief; (b)(6)
(b)(6) CIV NDW WNYD, N30; (b)(6) CIV NDW, N9; (b)(6) CIV NDW
WNYD, N35
Subject: Co #2 Base station radio OOS

All,

The base radio system at company #2 was found to be OOS at the 1930 radio checks. Communications advises that the repeater located at the Navy Annex is not communicating. Communications is aware of the issue and radio maintenance is involved in mitigating the problem.

We have tried to use the Bethesda site, it was garbled and digital with no alert tone and then completely fell out.

We then switched over to the Bolling site and it went directly to CC scan and would not transmit or receive.

Currently we are utilizing portables in the stations and communications will ensure calls are relayed via a land line.

will pass on any information as I receive it.

Please be advised I can send email from the NMCI account but, I can not receive them. I receive all emails at my NRL account. Please call me at company #2 or call my cell if you have any questions.

(b)(6)